

Error Codes Table

Diagnosis display	Abnormality / Protection control	Abnormality Judgement	Emergency operation	Primary location to verify
H11	Indoor / outdoor abnormal communication	> 1 min after starting operation	Indoor fan operation only	<ul style="list-style-type: none"> <li>Internal / external cable connections</li> <li>Indoor / Outdoor PCB</li> </ul>
H14	Indoor intake air temperature sensor abnormality	—	—	<ul style="list-style-type: none"> <li>Intake air temperature sensor (defective or disconnected)</li> </ul>
H15	Outdoor compressor temperature sensor abnormality	Continue for 5 sec.	—	<ul style="list-style-type: none"> <li>Compressor temperature sensor (defective or disconnected)</li> </ul>
H16	Outdoor Current Transformer open circuit	—	—	<ul style="list-style-type: none"> <li>Outdoor PCB</li> <li>IPM (Power transistor) module</li> </ul>
H19	Indoor fan motor mechanism lock	—	—	<ul style="list-style-type: none"> <li>Indoor PCB</li> <li>Fan motor</li> </ul>
H23	Indoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	O (Cooling only)	<ul style="list-style-type: none"> <li>Heat exchanger temperature sensor (defective or disconnected)</li> </ul>
H27	Outdoor air temperature sensor abnormality	Continue for 5 sec.	O	<ul style="list-style-type: none"> <li>Outdoor temperature sensor (defective or disconnected)</li> </ul>
H28	Outdoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	O	<ul style="list-style-type: none"> <li>Outdoor heat exchanger temperature sensor (defective or disconnected)</li> </ul>
H33	Indoor/Outdoor wrong connection	—	—	<ul style="list-style-type: none"> <li>Indoor/Outdoor supply voltage</li> </ul>
H98	Indoor high pressure protection	—	—	<ul style="list-style-type: none"> <li>Air filter dirty</li> <li>Air circulation short circuit</li> </ul>
H99	Indoor heat exchanger anti-freezing protection	—	—	<ul style="list-style-type: none"> <li>Insufficient refrigerant</li> <li>Air filter dirty</li> </ul>
F11	Cooling / Heating cycle changeover abnormality	4 times occurrence within 30 minutes	—	<ul style="list-style-type: none"> <li>4-way valve</li> <li>V-coil</li> </ul>
F90	PFC control	4 times occurrence within 10 minutes	—	<ul style="list-style-type: none"> <li>Voltage at PFC</li> </ul>
F91	Refrigeration cycle abnormality	2 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>No refrigerant (3-way valve is closed)</li> </ul>
F95	Cool high pressure protection	4 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Outdoor refrigerant circuit</li> </ul>
F96	IPM (power transistor) overheating protection	—	—	<ul style="list-style-type: none"> <li>Excess refrigerant</li> <li>Improper heat radiation</li> <li>IPM (Power transistor)</li> </ul>
F97	Outdoor compressor overheating protection	4 times occurrence within 10 minutes	—	<ul style="list-style-type: none"> <li>Insufficient refrigerant</li> <li>Compressor</li> </ul>
F98	Total running current protection	3 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Excess refrigerant</li> <li>Improper heat radiation</li> </ul>
F99	Outdoor Direct Current (DC) peak detection	7 times occurrence continuously	—	<ul style="list-style-type: none"> <li>Outdoor PCB</li> <li>IPM (Power transistor)</li> <li>Compressor</li> </ul>

Note:

“O” - Frequency measured and fan speed fixed.

The memory data of error code is erased when the power supply is cut off, or press the Auto Switch until “beep” sound heard following by pressing the “RESET” button at remote controller.

Although operation forced to stop when abnormality detected, emergency operation is possible for certain errors (refer to Error Codes Table) by using remote controller or Auto Switch at indoor unit. However, the remote controller signal receiving sound is changed from one “beep” to four “beep” sounds.